



The Followers' Perception on the Use of Twitter Auto-Base Account @englishfess_ for vocabulary mastery

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Abstract

This study aims to know and describe Followers' perception on the use of Twitter Auto-base @englishfess_ for vocabulary mastery. The participants of this study were followers of @englishfess_ totaling 10 followers filled out questionnaires and interviews. In determining the participants, the researcher used purposive sampling technique. This study used a descriptive method with a qualitative approach. In collecting data, the researcher used questionnaires and interviews. Based on the results of this study, it was found that followers have a positive perception of using @englishfess_ to improve vocabulary. @englishfess_ shared various contents about English which can leads followers to add their vocabulary. Learning English on @englishfess_ is fun and less stressfull because is easy to access, varied Menfess vocabulary content, easy to understand, free and many others. As a result, @englishfess_ can be an interesting media for a follower who want to master their vocabulary and is a friendly account for followers who just want to learn English.

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INTRODUCTION

In order to be fluently in English, there are at least four skills that we need to learn, specifically reading, writing, listening, and speaking. Not only those four skills, to mastering English we need to learn the others skills include mastering vocabulary. Vocabulary is considered to be the core of language teaching and is essential for language learners (Susanto, 2017). Someone who has not mastered their vocabulary skills might not be fluent in English. Each component of mastering English is linked to the others. Without understanding and mastering vocabulary, the process of learning new language, in this case, English cannot be done perfectly. According to Richard (2002:255), vocabulary is the most important component of language proficiency and forms a large part of the foundation for how well learners perform Speak, listen, read, and write. Learners should be able to demonstrate basic proficiency. The larger vocabulary the learners master, the better they perform their English language. By having a limited vocabulary, the learners will find difficulties in mastering

English skill. By extending their vocabulary, they will be able to master the four language abilities of listening, speaking, writing, and reading. As a result knowledge of four language abilities is determined by mastery of vocabulary.

Learning does not always take place in a formal setting but it can also be outside the classroom with flexible study times. In order to make it easier to learn, learners can use the technology that has been developed until now especially in education. Gadgets can help learners with their learning activities. They can receive any information they need and want to learn via technology. Learning English with social media is one method to study English with gadgets. Social media is one of the many innovations and technologies that have had an impact on the learning process. Social media is a kind of communication that allows individuals from all over the world to connect with one another without regard for distance or time. Social media has many incredible applications for learning foreign language especially English. One of the media that we can use is a social media called Twitter. It can be accessed by gadgets.

Twitter is a popular web-blog with millions of followers that regularly produces and shares information. It was founded by Jack Dorsey in March 2006 and has grown rapidly since then. Generally, twitter is used to share personal information, but it seems that in recent years, people have become more creative. There are so many Twitter users or a community that uses Twitter not only as a platform for sharing personal information but also sharing useful information such as creating English learning content. There are many Twitter user or community created English learning account such as @LearnEnglish_BC, @EnglishTips4U, @BBCle, @English247, @CambridgeWords and @EnglishFestID. In Indonesia, Twitter is increasingly popular among people today. One of the most common things discovered on Twitter Indonesia is an Auto-base account. Syam and Maryani (2019) stated that an Auto-base account is an account that uses the auto direct message service feature. This feature allows other Twitter users to send DM (direct messages) to the auto base account, and later the DM will be uploaded automatically into tweets from the Auto-base accounts. Each Auto-base account has its own focus or theme. In the other hand, According to Syafitri et al. (2020), the most popular features on twitter is Menfess account. Menfess (Mention Confess) is an Indonesian language slang that is a feature on Auto-base account which is one of the features that is considered an alternative to the search feature in this Twitter column and makes it easier for users to search for information. Mention Confession (Menfess) is an account on Twitter is a social media platform that provides services for sending messages anonymously to followers of the account without disclosing the identity of the sender with the aim of sharing information, asking for suggestions and criticism regarding personal matters, expressing hidden feelings or just joking. Every auto base account has a different focus or concept Menfess. For example, the @womenfeeds account is all about women, like make-up and self-care. There is also the @indomymenfess account, which is a forum for the Korean boy band fan community, BTS. Then there's the @collegemenfess account, which is exclusive for students. The @collegemenfess account serves as a platform for students to exchange information, talks, and express their thoughts on their university or college.

One of the most popular Auto-base account that people use for the purpose of learning English is @Englishfess_. According to Husnaini (2023), @englishfess_ Auto-base account is one of the most popular auto-base accounts that dedicated to learning English on Twitter. Husnaini (2023) also stated that the popularity of the @englishfess_ auto-base is proven by the high number of followers reaching 237 thousand active followers asking something, answering something, discussing, and sharing information related to English and then

@englishfess_ have quite a lot of followers, reaching 785.654 followers (accessed on 24 September 2023). This account handled by @KripseTan.

Lomicka (2011) argue that Twitter's application can benefit language learners. They may learn a new language in an entertaining and engaging way. Twitter can inspire young language learners from the standpoint of second language acquisition (SLA), since they like using computers, smartphones, and other digital devices for their daily activities. As stated by Borau et al. (2009) Twitter lead users to actively produce language by giving them opportunities “to express themselves and interact in the target language. Winkler (2012) also stated that Twitter is a good media which people can use to learn vocabulary in context.

The studies above have similarities and differences in research. The similarity of this research is the focus on learning English through Twitter. The difference between the two studies lies in the focus of the research to be studied. The research that has been done before only examines how Twitter is used for learning to increase English vocabulary, while this research leads to a specific thing, namely what will be examined is the current Twitter feature that is widely used by students, namely Auto base Account. The researcher chose this study because the researcher discovered that many English language learners particularly young people prefer to learn on their own from what they encounter rather than formal learning, as well as twitter as a social media platform that they use on daily basis as a learning medium. The researcher want to know is a learning account, such as @englishfess_ can improve their vocabulary understanding or not.

METHOD

In this research, the researcher used a qualitative approach. This research used qualitative methods because the purpose of the study is to examine an object in its natural setting, and the expected results are not based on quantity measurements, but the meaning or quality of the observed phenomenon. Then, the researcher used descriptive method because the data analysis is presented descriptively. The data from this study were collected through questionnaires and interview. While, the source of data in this study were the 10 Followers of @englishfess_ Auto-base Account on Twitter. To be clearer, the researcher in this case used a non-probability sampling approach known as purposive sampling. Purposive sampling is a sampling approach based on the researcher's decisions on which samples are the most relevant, helpful, and representative of a community (representative). The reason for using this sampling technique because it is considered that the sample quality tends to be higher, because in it the researcher has made limits based on the criteria that will be used as research samples. As for the criteria of respondents who will be the sample in this research are as follows:

- Already follow @englishfess_ which is a language Auto-base Twitter account for one month
- Actively participate in answering or responding or retweet Menfess post

This study used online questionnaire using Google form. The questionnaire contained closed-ended questions. Closed-ended questionnaire was used to collect the responses from the participants that most likely represent their view. The use of the Google form for the questionnaire was widely distributed to followers of the @englishfess account to make it easier for access respondent, because the location of the respondent is far from the reach of the researcher. To avoid misunderstandings, the questionnaire written in Indonesian. This

questionnaire employed the Guttman scale in the form of a checklist and includes a column detailing the reasons why respondents answered "Yes" or "No."

In this study, the researcher used a structured interview that provided around 8 questions about followers' perceptions and the benefits of learning vocabulary using @englishfess_ account. As a consequence, the followers answer to the questions using their own words and responses. The questions were written in Bahasa Indonesia for their convenience.

Data Collection

Data collections used by the researcher were through Questionnaire, Interview and Documentation. The Researcher observed and investigated followers' perceptions on using @englishfess_ account as the media for their vocabulary mastery.

In collecting data, the researcher used some steps as follows:

- Send Menfess in twitter Auto-base account @englishfess_ asking about the participant (Followers of @englishfess_) to participate in this study who are willing to fill out the questionnaire and willing to be interviewed
- After all respondents filled out the questionnaire, the researcher collected the data and analyzed it to determine the respondents to be interviewed.
- Confirm participant consent and start the interview through WhatsApp voice note.
- Confirming the participants' answer to the interview.
- Interpreting the result of the interview.
- Repeat the interview if there are still unclear detail.

Data analysis

For this research, the researcher use the technique of descriptive analysis. Sugiyono (2014) stated that the process of systematically searching and compiling data obtained from questionnaires and interviews by organizing data into categories, laying out into units, performing synthesis, composing into patterns, selecting which ones are important and to be studied, and drawing conclusions so that it is easily understood by oneself or others is known as analysis.

RESULT AND DISCUSSION

Research Finding

1. Questionnaire

1. English skills that improved by followers in learning English by using Twitter Auto-base Account @englishfess_

The followers have positive perceptions of English skills increased by followers in learning English by @englishfess_. According to the questionnaire, the first statement discusses if the Auto-base account @englishfess_ provides an opportunity to improve listening skills. Five followers agree with this statement; five out of ten followers think that studying English through @englishfess_ can help them improve their listening skills.

Followers 10 said:

“Jawaban saya iya, dikarenakan saya sering menjumpai menfess/postingan berupa video atau Tweet yang menyediakan beberapa tips untuk melatih skill

listening saya” (*My answer is yes, because I often find menfess/posts in the form of videos or Tweets that provide some tips for practicing my listening skills*)

Follower 3 also said that:

“Melalui akun Twitter @englishfess_ saya mendapatkan banyak pelajaran, misalnya bahasa gaul dari berbagai negara dengan logat yang unik, terutama bagaimana cara pengucapannya yang benar sehingga secara tidak langsung juga meningkatkan skill listening saya” (*Through the Twitter account @englishfess_ I get a lot of lessons, for example slang from various countries with unique accents, especially how to pronounce it correctly so it indirectly improves my listening skills*)

While five of the followers disagreed with the statement because some of them did not or rarely found Menfess discussing about English listening.

Followers 6 said:

“Jarang sekali menemukan menfess yang bisa membantu meningkatkan kemampuan listening saya”

Followers 9 also said:

“Karena menurut saya, englishfess itu lebih cenderung ke menfess yang mana itu berupa cuitan atau tweet dan jarang sekali ada listening nya. (*it's rare to find menfess that can help to improve my listening skills*)”

In summary, Twitter Auto-base account @englishfess_ can be one of the media for them to practice their listening because in there they can find menfess about some tips how to improve their listening skill. While some followers disagreed that @englishfess can help them improve their listening skill because they rarely find menfess that discuss about listening.

The second statement discusses if the Autobase Account @Englishfess_ provides an opportunity to improve speaking skills in English. Six of followers agree with this statement; six out of ten think that studying English through @englishfess_ can help them improve their speaking skills. Like follower 9 said:

"Saya setuju karena @Englishfess_ menyediakan wadah bagi para English enthusiast untuk belajar speaking secara otodidak" (*Because it provides a place for English enthusiasts to learn speaking independently*)

Follower 3 also said:

“karena terkadang saya masih bingung bagaimana cara mengucapkan kata dalam bahasa inggris dengan baik, melalui akun Twitter @Englishfess_ autobase saya bisa mengetahuinya dengan lebih baik” (*because sometimes i'm still confused about how to pronounce words in English properly, through the Englishfess_ autobase twt account i can find out better*)

While four of the followers disagreed with the statement because the followers thinks that @englishfess_ does not provide enough opportunities to

learn speaking because @englishfess_ has a characteristic in the form of tweets, it's rare to talk about speaking. Follower 4 said:

“Because it's in the form of a tweet, it improves writing skills more than speaking”

In summary, the answers above showed that @englishfess_ is a friendly account for self-regulated learning those who want to learn more about speaking skill. So that it can help followers to improve their speaking skill. While some followers are disagreed that Auto-base account @englishfess_ can help them improve their speaking skill because the menfess on @englishfess_, it's in the form of a tweet, it improves writing skills more than speaking.

The third statement is about Auto-base account @englishfess_ provides an opportunity to get new English vocabulary. All of the participants agreed with the statement. Based on the results of the questionnaire, followers agree that learning by using Auto-base account @englishfess_ can provide opportunities for them to acquire new English vocabularies. As follower 9 said:

“Karena dengan banyaknya orang-orang yang mengirim menfess dalam @englishfess_ tersebut saya bisa mendapatkan beberapa kosa kata baru yang belum pernah saya ketahui” (Because there are so many people who send menfess in @englishfess_, I can get new vocabulary that I don't know before.)

Follower 10 also said:

“Karena pasti akan ada follower yang bertanya melalui menfess di @englishfess_ tentang kata-kata yang dilihatnya di internet. Entah singkatan atau kosakatanya asing bagi mereka, pasti ada yang menjelaskannya” (Because there will definitely be people who ask via menfess on @englishfess_ about the words they see on the internet. Whether the abbreviations or vocab are strange to them, someone will definitely explain it)

To sum up, @englishfess_ can help followers acquire new English vocabularies because there are several menfess that share about new English vocabulary and also there are many menfess that shared from followers that provide some English vocabulary and their meanings so that it is very helpful to increase their vocabulary.

The next statement is that Twitter Auto-base account @englishfess_ provides an opportunity to improve their grammar. Eight of followers agree and two followers disagree. Based on the results of the questionnaire, more than half of the followers agreed that learning English by using twitter Auto-base account @englishfess_ can give them opportunity to improve their knowledge about grammar. Like follower 6 said:

“Iya, Terdapat banyak menfess yang dikirim oleh follower isinya bertanya tentang grammar yang digunakan pengirim tersebut sudah benar atau belum dan di kolom reply, followers lain akan memberitahu si pengirim ini jika grammar yang digunakan sudah benar atau salah” (Yes, There are many menfess that sent by the sender (followers) asking whether the grammar used by the

sender is correct or not and in the reply column, other followers will tell the sender whether the grammar used is correct or not.)

Follower 2 also said:

“Iya, karena tujuan utama saya mengikuti akun ini untuk meningkatkan kemampuan grammar saya. Dan saya rasa hal ini berguna untuk saya.” (Yes, because my purpose in following this account is to improve my grammar skills. And I think this is useful for me.)

While two of the followers disagreed with the statement because some of them did not or rarely found Menfess discussing English grammar on her timeline.

Like follower 4 said:

“I rarely saw menfess about grammar content on my timeline”

Follower 7 think that twitter Auto-base account @englishfess_ does not provide enough opportunities to learn grammar because learning on there does not match her learning style.

“Karena menurut saya dari sana saya tidak bisa langsung meningkatkan kualitas grammar saya karena Kurang sesuai dengan sifat belajar saya dalam memahami materi grammar” (It does not provide enough opportunity for me to practice my grammar. It does not suit my learning style in understanding grammar material)

Therefore, it can be concluded that on Twitter Auto-base account @englishfess_ there are menfess that discuss about English grammar so that it can help followers to improve their knowledge of English grammar. While some followers disagreed that @englishfess_ can help them improve their grammar knowledge because they rarely find Menfess that discuss grammar on their timeline and it does not suit their learning style.

The last statement is intended to find out whether Twitter Auto-base account @englishfess_ provides an opportunity to improve knowledge of how to pronounce words in English. Six of the followers agreed with the statement and four disagreed. six out of ten followers think that studying English through @englishfess_ can help them improve their pronounce words. Follower 2 said:

“Yes, I felt surprised too. Because all this time I have received several words with incorrect pronunciation, and I got the facts regarding the correct pronunciation through this account” (Iya, saya pun merasa surprise. Karena selama ini terdapat beberapa kata dengan pengucapan yang salah, dan saya jadi mengetahui fakta terkait pengucapan yang benar melalui akun ini)

Follower 9 also said:

“Because I like reading everything that is in that account so it really improves my pronounce in English” (Karena saya suka membaca semua hal yang ada di dalam akun itu sehingga itu sangat meningkatkan pronounce saya dalam berbahasa inggris)

Follower 6 also said:

“Yes, because there are many menfess that give some tips how to pronounce it correctly” (Iya, karena terdapat banyak menfess yg memberikan tips tentang bagaimana cara pengucapan kata bahasa Inggris yang benar)

While four of followers disagreed with the statement because they rarely saw menfess discussing English pronunciation on @englishfess_. All of them have some reason about it. Follower 7 said:

“Because I rarely see menfess post on the account in question discussing pronouncement, it's difficult for me to learn pronounciation” (karena saya jarang melihat menfess di akun yang bersangkutan membahas tentang pronounce jadi sukar bagi saya untuk belajar pronounciation)

Based on the result of the questionnaire, it can be concluded that learning English on @englishfess_ can help followers improve their knowledge of pronunciation of words through menfess discussion. While other followers disagreed with the statement because they rarely found menfess discussing English pronunciation on there.

It was found that followers have positive perceptions about using Auto-base @englishfess_ as a media for learning English. Twitter Auto-base provides opportunities for followers to improve their English skills especially obtained new English vocabularies. This is alike to what the expert has described. According to Aprianto (2018), the benefit of using Twitter is that it can be used as a learning tool or a learning medium for improving English awareness since Twitter helps in gaining insight, such as acquiring new vocabulary and other new abilities. When using Twitter, people can acquire slang words and idioms, as well as some of the information that people get on Twitter but do not get in the formal place learning like the school. Khoiriyah and Safitri (2017) discovered that Twitter can assist students enhance their English knowledge by expanding their vocabulary, learning grammar, and increasing their confidence in using English.

2. Followers' purposes of using Twitter Autobase Account @Englishfess_

In the next part of questionnaire, the followers were questioned about their purposes following Twitter Auto-base Account @englishfess_. Based on the questionnaire results; followers have positive reason on what participants' purposes following Twitter Auto-base account @englishfess_. Based on the results of the questionnaire, the first statement is about the followers' purpose follow @englishfess_ because they are often finding new vocabulary there. nine of the followers answered agree with the statement. As a follower 6 stated:

“Iya Terkadang beberapa orang mengirim Menfess gambar berbentuk kutipan kutipan yang mana di dalam kutipan kutipan tersebut ada vocabulary baru yang bisa saya dapat dan itu sangat menambah pengetahuan vocabulary saya”(Yes, sometimes some people send Menfess pictures in the form of quotes where in the quotes there is new vocabulary that I can get and which greatly expands my vocabulary.)

Follower 8 also stated:

“Karena banyak yang mengirim menfess setiap hari dengan kosakata baru“ (*Because many people send menfess every day with new vocabulary*)

While one of followers disagreed with the statement because she only wants to follow this account according to her preference for English, not just to learn vocabulary.

As a follower 7 stated:

“Karena saya hanya ingin mengikuti akun tersebut sesuai dengan kesukaan saya terhadap bahasa inggris, tidak hanya untuk belajar kosakata” (*Because I only want to follow this account that I think can suit on my preference for English, not just to learn vocabulary*)

Based on the reasons put forward by followers, it can be concluded that the purpose of followers following this account is because of the large number of Menfess that sent by other followers every day contains new vocabulary, but one of them disagreed with this statement because the follower follow this account not just to learn vocabulary.

The second statement is about the followers' purpose follow @englishfess_ to enrich their vocabulary. Nine of followers agreed and one disagreed. More than half of followers agree that follow @englishfess_ can help them enrich their vocabulary. Follower 6 stated:

“Karena dengan adanya @englishfess_ saya banyak belajar tentang vocabulary, tidak hanya belajar tapi saya juga bisa menanyakan kepada followers lain jika ada kosakata yang tidak saya mengerti” (*Because with @englishfess_ I learn a lot about vocabulary, not only learning but I can also ask other followers if there is vocabulary that I don't understand*)

Follower 9 also stated:

"Seperti yang saya katakan sebelumnya, vocabulary sangat amat gampang didapatkan di dalam akun tersebut karena akun tersebut berisi banyak orang dengan banyaknya pengetahuan mereka yang membuat pengetahuan saya juga bertambah khususnya di vocabulary" (*As I said before, vocabulary is very easy to get in this account because the account contains many people with a lot of knowledge, which makes my knowledge also increase, especially in vocabulary.*)

While one follower disagreed with the statement. The follower 7 stated:

“Karena saya tidak hanya ingin meningkatkan vocabulary saya saja, saya mungkin bisa mempelajari hal lainnya yang berkaitan dengan bahasa inggris” (*because I don't just want to improve my vocabulary, I want be able to learn other things related to English*)

Based on these statements, it can be summarized that the followers purpose following this account because @englishfess_ can help them to improve their vocabulary through Menfess that someone has sent to the Auto-base. It was found that followers have positive perceptions about their purpose for following @englishfess_.

The last statement is questioned to know whether Twitter Auto-base account @englishfess_ provides an opportunity to make some new friends. Seven of followers said they agreed and three followers disagreed. More than half of the followers agreed that @englishfess_ provides opportunities for followers to be able to make some new friends.

Like a follower 6 stated:

“Iya, Karena dengan banyak nya teman kita bisa saling berbagi ilmu dan membantu satu sama lain, dengan begitu akan ada banyak pengetahuan Bahasa Inggris yang saya miliki” (*Yes, because with lots of friends we can share knowledge and help each other, that way I will have a lot of knowledge of English*)

Follower 10 stated:

“Ini adalah tempat yang tepat untuk mencari teman yang memiliki minat yang sama terhadap bahasa Inggris” (*It is the right place to find friends who has the same interest in English*)

Follower 3 also stated:

“Saya senang mendapat banyak teman baru untuk bertukar ilmu guna meningkatkan keterampilan dalam bahasa Inggris” (*I'm happy to get a lot of new friends to exchange knowledge to improve skills in English*)

Meanwhile, three followers who disagree with this statement are because they are not really interested in making new friends on this account. They prefer to just search for information or learn English. Follower 2 stated:

“Saya tidak begitu tertarik mengikuti akun ini untuk mencari teman, saya mengikuti akun ini hanya untuk menambah ilmu dan pengetahuan Bahasa Inggris.” (*I'm not really interested to follow this account to make some friends; I only follow this account to increase my English knowledge*)

Regarding to these reasons, it can be seen that @englishfess_ can be used as media to make new friends beside to learn English especially English vocabulary.

3. Followers' feeling of using Twitter Auto-base account for Improving Vocabulary

In the next part of questionnaire, the followers were questioned about their feelings when using @englishfess_ to improve English vocabulary. Based on the questionnaire results, Followers have positive feelings in using @englishfess_ for learning vocabulary. Based on the results of the questionnaire, the first statement is aimed to know whether learning vocabulary by using Twitter Auto-base account @englishfess_ is more fun and less stressful. Nine of the followers answered agree and one disagreed with the statement. More than half of followers agree that learning vocabulary through @englishfess_ is more fun and less stressful. As a follower 2 stated:

“Iya, karena design postingan dari akun ini menarik dan mudah dipahami sehingga tidak membosankan dan membuat jenuh. Contohnya adalah mereka

akan share kosa kata dengan meme, permainan, atau dengan gambar” (*Yes, because the post design from this account is attractive and easy to understand so it doesn't get boring. For example, they will share the words of vocabulary with memes, games, or with pictures*)

Another follower said that learning vocabulary through @englishfess_ is not boring and more fun because it feels good to share knowledge about vocabulary with each other. As stated by follower 6:

“Rasanya menyenangkan saling berbagi pengetahuan tentang vocabulary satu sama lain layaknya teman walaupun tidak mengetahui satu sama lain” (*It feels good to share knowledge with each other like friends even though they don't know each other*)

Another follower also said that learning vocabulary on @englishfess_ is not stressful so it is more relaxed and can enjoy more, as follower 5 stated:

“Belajar vocabulary melalui twitter autobase sangat menyenangkan, tidak seperti belajar di kelas, karena tidak ada tekanan dan santai, sehingga bisa lebih menikmati.” (*Learning Vocabulary via Twitter Autobase is very fun, unlike studying in class, because there is no pressure and it is relaxed, so we can enjoy it more.*)

While one follower disagreed with the statement because its depends on the situation. As follower 4 stated:

“Tidak juga, itu Tergantung situasi” (*not really, it depends on the situation*)

To sum up, learning and improving English vocabulary by using @englishfess_ is fun because in addition to learning, Followers also get entertainment by the post or menfess that already sent by someone like meme, photos or videos and there is no pressure so that learning activities feel more relaxed. While, a follower disagrees with this statement, she thinks that how exciting it is to learn through this account depends on the situation at hand.

The next statement is about learning vocabulary through @englishfess_ increases followers' confidence to communicate in English. Nine of followers agreed and one disagreed. More than half of followers agree that learning vocabulary by using @englishfess_ can help them increases their confidence to communicate in English. As a follower 6 stated:

“Dengan adanya englishfess sangat membantu saya untuk lebih percaya diri dalam menggunakan bahas Inggris karna pengetahuan yg saya dapat dari englishfess sangatlah banyak dan bermanfaat untuk saya dalam menggunakan bahasa inggris” (*With the help of Twitter autobase account @englishfess_ really helps me to be more confident in using English because the knowledge I get from @englishfess_ are very much and its useful for me in using English.*)

Follower 9 also stated:

“Menurut saya iya karena akun tersebut merupakan akun yang membuat saya mendapatkan banyak kosa kata baru yang mana itu sangat membantu meningkatkan kepercayaan diri saya” (*I think yes because this account is an account that make me gain a lot of new vocabulary which really helped increase my self-confidence*)

Follower 2 also stated

Ya, tentu saja. Karena tujuan awal dari mengikuti akun ini karena ingin belajar dan meningkatkan kemampuan berkomunikasi khususnya Bahasa Inggris. Selain itu, juga berguna untuk diteruskan dan dibagikan kepada orang-orang sekitar yang sedang mempelajari Bahasa Inggris. (*Yeah, of course. Because my purpose of following this account is to learn and improve communication skills especially in English. Besides, it's also useful to pass on and share with people around who are learning English.*)

While one follower disagree with the statement because she still don't have the confidence to speak English in front of others. As a follower 4 stated:

“Saya Masih belum percaya diri untuk berbicara bahasa inggris didepan orang banyak” (*I still don't have the confidence to speak English in front of the others*)

Based on the reasons put forward by followers, it can be concluded that learning vocabulary by using @englishfess_ can help them increase their confidence to communicate in English because of their increased knowledge about new vocabulary. This is alike to what the other researcher has described. This way, followers who want to ask something which they didn't know before can get the answers easily from the other followers of @englishfess_ without being fear to get judged. Furthermore, more than half of the followers believed that acquiring English vocabulary through the Twitter Auto-base account @englishfess_ would boost their confidence in communicating in English. It also motivates them to learn and understand English better.

The next statement is about @englishfess_ increases followers' motivation in learning vocabulary. Nine of followers agreed and one disagreed. More than half of followers agree that learning vocabulary by using Twitter Auto-base account @englishfess_ can help them increases their motivation. As a follower 2 stated:

“Iya, karena postingan yang sederhana dan mudah dimengerti, dan itu membuat saya termotivasi untuk belajar vocabulary dengan baik melalui akun ini.” (*Yes, because the Menfess is simple and easy to understand, and it keeps me motivated to learn vocabulary well through this account.*)

Follower 8 also stated:

“:Iya, sangat betul Karena ketika melihat menfess yang berisikan tentang vocabulary baru, saya selalu mencatat berbagai kosa kata baru itu setiap hari ke catatan. Ini bertujuan karena saya ingin memberikan ilmu kosakata baru itu kepada yang lainnya. Itu yang membuat saya termotivasi” (*Yeah, that's right. Because the menfess that contains a new vocabulary, I always write down the new vocabulary to my book. It's meant because I want to give this new vocabulary knowledge to others. That's what motivates me.*)

While one follower disagreed with the statement but they did not state the reason.

Based on these statements, it can be summarized that using @englishfess_ can help followers increase their motivation to learn vocabulary more deeply.

The last statement is questioned to know whether Twitter Auto-base account @englishfess_ provides an opportunity to study vocabulary independently. All of the followers answered agree with the statement. All followers agree that @englishfess_ provides an opportunity to study vocabulary independently. Like a follower 8 said:

“Dengan adanya base ini saya dapat belajar dimana saja. karena kita hanya butuh hp dan kuota. Kita bisamengakses dari mana saja dan kapan saja tanpa batas waktu” (*With this Autobase, I can study anywhere, because we only need a hp and a quota, and we can access it from anywhere and anytime, without any time limit.*)

Another follower said:

“Karena kita tidak harus belajarbertatap muka seperti dikelas dan dari akun tersebut banyak sekali penjelasan yang mana bisa dipahami sendiri” (*Because we don't have to learn face-to-face as in class and from that account there are so many explanations which can be understood by ourselves*)

Follower 9 also said:

“Setelah saya mengetahui adanya englishfess ini memotivasi saya untuk belajar banyak vocabulary secara mandiri karna dengan banyaknya belajar bisa bermanfaat untuk diri saya sendiri kedepannya dan tidak hanya untuk diri sendiri saya pun juga bisa membagi pengetahuan saya kepada orang lain” (*After I discovered the existence of Auto-base account @englishfess_, this motivated me to learn a lot of vocabulary independently because with so much learning can be beneficial to myself ahead and not only to myself I can also share my knowledge with others*)

Based on the reasons given by the participants, it is concluded that learning vocabulary using @englishfess_ can give followers the opportunity to study independently. Because followers learn by using Twitter Auto-base is on their own accord and Twitter can be accessed anywhere and anytime.

4. The convenience of using Twitter Autobase @Englishfess_ to improve Vocabulary

In the last part of the questionnaire, the followers were asked about the conveniences they found when using Twitter Autobase account @englishfess_ to improve English vocabulary. Based on the questionnaire result, the followers have positive perceptions about the convenience of using @englishfess_ to improve English vocabulary.

The first statement is about @englishfess_ is easily used for learning vocabulary. Ten of the followers said agree with the statement. All followers agree that

@englishfess_ is an easy-to-use media for learning vocabulary. As we can see from the statement of follower 6 below:

“Twitter autobase account @englishfess_ mudah digunakan karena kita bisa bertanya banyak hal dan belajar kosakata baru disana” (*Twitter autobase account @englishfess_ easy to use because we can ask a lot of things and learn new vocabulary there*)

Follower 9 also stated:

“Ya, Karena sangat mudah digunakan, Anda hanya perlu hp dan kuota untuk membuka aplikasi Twitter untuk belajar vocabulary baru” (*Yes, because it's very easy to use, you only need a smartphone and quota to open the Twitter application to learn new vocabulary*)

Hence, it can be concluded that learning vocabulary on Twitter Autobase account @englishfess_ is easy. @englishfess_ can be used by anyone anytime and anywhere with the use of smartphone and quota to open the application.

The next statement is about there are many Posts about English vocabulary on Autobase account @Englishfess_. All of the followers said agree with the statement. All followers agree that on @englishfess_ there are many posts of menfess that provides about English vocabulary. As we can see from the statement of a follower 10 below.

“Setidaknya saya melihat lima tweet tentang vocab di englishfess dalam sehari di timeline saya” (*At least I saw five tweets about vocab at englishfess in a day on my timeline*)

Follower 3 said:

“Ada begitu banyak postingan menfess tentang kosakata baru, dan kita semua suka membahasnya bersama-sama di kolom jawaban” (*There are so many posts of menfess about new vocabulary, and we all love to discuss them together in the replies column*)

Based on these statements, it can be seen that there are so many posts of English vocabulary on @englishfess. When followers want to know about some of English vocabulary, they can ask about it through menfess and then they discuss it together on replies column.

The last statement talks about @Englishfess_ can be accessed in anytime and anywhere. Ten of the followers said agree with the statement. As a follower 2 said:

“Iya, Karena @englishfess_ merupakan Autobase dari Aplikasi Twitter yang tentunya sudah sangat mudah di akses kapanpun dan dimana pun” (*Yes, because @englishfess_ is an Autobase of the Twitter app that is obviously very easy to access anytime and anywhere*)

Follower 10 said:

“Iya, Selama Anda memiliki akun twitter, koneksi internet yang baik, dan perangkat” (*As long as you have twitter account, good internet connection, and a device*)

Then follower 3 also said:

“Ya dapat diakses kapan saja dan dimana saja, namun tentunya hal ini juga tergantung pada server, jaringan, dan paket data pengguna aplikasi twitter.” (*Yes, it can be accessed anytime and anywhere, but of course it also depends on the servers, networks, and user data packages of the twitter app.*)

Regarding to these reasons, it can be seen that @englishfess_ can be used anytime and anywhere as long as we have an internet connection and the smartphone.

2. Interview

➤ Why did you sign up for twitter?

The first question of the interview was about the reasons of the followers sign up for Twitter. Some of followers who gave the most positive responses stated that they sign up for Twitter as a source of information and as a learning resource because Twitter is the application that most up to date for search the information and learning English and it's easy to use.

Like followers said:

“I decided to sign up for Twitter because Twitter is the most up-to-date application for search information that recently happens in around us. The second also I use Twitter because I think Twitter is a place that has a good reference also in seeking knowledge, seeking information including also in learning English.” (Follower 1)

“To be honest, I usually use Twitter for fangirling, and I think Twitter is a place where the information more up to date from other apps It's also easy to use. It's really help me to learn English vocabulary” (Follower 7)

“Twitter is one of the platforms that are updated than the other apps” (Follower 8)

Another follower thinks that she uses Twitter to learn English because there she can find new friends to discuss about things related to English vocabulary, and also she thinks improving vocabulary and learning English by using Twitter makes her happy.

“Lots of reasons first, from Twitter I can get lot information from around the world. Second, I can meet new friends. Third, makes me feel happy and many more.” (Follower 2)

According to the examples of statements made by several followers who use Twitter primarily as a source of information and as a learning resource. Most of them agree that Twitter has the ability to quickly spread information,

so that followers can quickly find out about the most recent information, as well as any information they want to find on Twitter. This reason support by Rossi and Gilietto (2016) Twitter palys a meaningful role in developing students' ability to obtain information related to the subject matter. It can also provide students with other useful information that most up to date. Lecturers and students are able to use Twitter for 24 hours to access the information they need. This reason makes Twitter become a popular application.

➤ **When did you know @englishfess_?**

The second question of the interview was about to know in what year the followers know this account. Based on the interview answers, the average follower knows the Auto-base @englishfess_ account in the range of 2020 to 2022.

Some of followers said:

“I knew this account since 2021” (Follower 2)

“since the beginning of the pandemic, around 2020” (Follower 7)

“I think I knew this account since 2022” (Follower 6)

Twitter indeed a very popular social media app. By the second quarter of 2021, internationally, Twitter had 206 million daily active users. And as for Indonesia there are at least 17 million daily active users (Statista Research, 2021). Based on Namira (2022) the reason why twitter is popular is because twitter is so scan-friendly. It allows the users to track hundreds of interactions that aregoing on the app. Twitter employs a purposeful message size restriction. Each tweet is limited to only 280 characters or less.

➤ **What are your reasons for using Auto-base account @englishfess_ as a media for learning Vocabulary?**

The next question of the interview was about the reasons of the followers use Twitter Auto-base account @englishfess_ as media to learn vocabulary. Some followers have the same reason about using the Auto-base account @englishfess_ as a medium to increase English vocabulary stated that they use @englishfess_ for vocabulary mastery because the people who always asked about English in the menfess and other people who replied it are giving enough explanation about the answer of the question and also giving it the example that easy to understand, and that's help them mastering their vocabulary.

Like followers said:

“So the reason is because @englishfess_ is a special autobase that discusses English topics which I think are the most active and have lots of followers. I also often come across menfess which have been shared by followers in the form of new vocabulary. So after I saw Menfess I became interested in following Englishfess, that's why I used that account for the purpose of making it a medium for me to learn vocabulary so that my English vocabulary increases” (Follower 5)

“Because using @englishfess_ as a medium to increase my vocabulary can make things easier for me, especially the replies from followers, it really helps in increasing my English vocabulary.” (Follower 8)

“Because in Autobase account @englishfess_ there are lots of new vocabulary that I rarely know and also in Auto-base, when someone asks about the word in English through menfess, someone will answer it and the explanation is easy to understand” (Follower 2)

Another reason follower use @englishfess_ for vocabulary mastery is because on @englishfess_ there are many Menfess that discuss contain new vocabulary. Follower 6 mention that:

“Because in there, not only one person sends a menfess but many people, so I can upgrade and update my vocabulary every day because many people send menfess that contain new vocabulary” (Follower 6)

Based on the answers above, it can be seen that all the followers gave the positive responses to the use of @englishfess_ as media to learn new English vocabulary. They learn the new vocabulary from the menfess that already sent by others to the Auto-base Account. Another reason why they used @englishfess_ as a vocabulary learning media is because @englishfess_ is the most active English-based Auto-base and has a lot of followers. This statement is supported by Prestridge (2014) who stated that this is because Twitter allows students to access information related to English lessons to access information related to English lessons. Meanwhile, Twitter also allows students to get English learning materials at any time.

➤ **How good is the use of this account on enriching your vocabulary knowledge?**

The next question was to ask about how good is the use of this account on enriching their vocabulary knowledge. Based on the results of the interviews, all the followers gave positive responses stated that using @englishfess_ for their vocabulary mastery is working well and good. It allows them to learn and enriching it from a very fun way. For example, they learn new vocabulary from a meme, a poem, when someone asks a word through menfess.

“If i can rate it, maybe this account would have a rating of 85/100 for improving English vocabulary, and there are also lots of followers who share or comment on tweets about vocabulary” (Follower 8)

Other followers mentioned that since they followed the @englishfess_ account her knowledge of vocabulary has increased.

“I think it's good, because on the Auto-base account @englishfess_, there are a lot of menfess that provide new vocabulary, so this account shares a lot of new vocabulary. Sometimes there are also followers who share memes, where the memes also refer to learning vocabulary which previously I didn't know what it meant. (Follower 2)

“I think it's pretty good, because this is Auto-base, which is an account for questions and answers, so if we ask questions there we can get the answers. But these

answers come from Twitter users who are actually not 100% correct, but at least they increase our knowledge, making us clarify whether the answer is correct. Secondly, the good thing is that there are questions that contain idioms like that; well that's what makes me want to learn more. (Follower 1)

Based on the answers above, it can be seen that all the followers gave the good impression. Most of them said that @englishfess_ helps them to increase their vocabulary knowledge.

This statement supported by Aprianto (2018), he stated that another beneficial benefit of using Twitter is that Twitter can be a learning good tool or a learning medium for expanding English awareness because Twitter helps to gain insight, such as learning new vocabulary and other new skills

➤ **What are the conveniences or advantages that you encounter when you use @Englishfess_ Auto-base as a media for learning vocabulary?**

The next question was to ask about what conveniences or advantages followers found when they used @Englishfess_ as a media for learning vocabulary. Some of followers who gave the most positive responses to the use of @englishfess_ to improve English vocabulary mentioned that the conveniences of learning on @englishfess_ are easy to use and easy to access.

“The account is easy to access, and if you want to ask followers about vocabulary that you don't know, just send a message” (Follower 10)

“The account is easy to access without requiring costs, time and space” (Follower 9)

“As someone who doesn't like reading books or dictionaries, the @englishfess_ account makes it an easy media. I don't need to use a book. I just scroll through the account. There's a lot of information and new vocabulary that I can get so it's more effective.” (Follower 5)

“The advantage is that it's easy to access, so for example if you want to know English vocabulary, just send a message to that account and later other followers will reply the message that have you sent and tell to you. So it really makes it easier to learn vocabulary” (Follower 4)

Another follower said that she can improve her English vocabulary anywhere without any formal condition.

“The good thing is because this account is not formal, and the posts are polite, which means we can learn in a relaxed manner and also Twitter is an application so it can be accessed anywhere and also doesn't use up a lot of quota” (Follower 1)

Based on the answers above, it can be seen that the followers gave positive responses and have the same view about the conveniences or advantages of @englishfess_ as a media for learning vocabulary. They said that Twitter Auto-base account @englishfess_ is easy to access and easy to use. They can also learn from the message

anywhere. This is consistent with the findings of Anwas et al (2020) stated that social media is very adaptable to varied needs, potentials, and wants. As a result, learners can learn and practice English at the Auto-base @englishfess_ at any time and from any location.

➤ **What are challenges or disadvantages that you encounter when you use this Auto-base account (@Englishfess_) as a media for learning vocabulary?**

The next question related to the challenges or disadvantages that followers found when they learn vocabulary by using Twitter Auto-base account @englishfess_. Almost all of the disadvantages and challenges faced by followers while using @englishfess_ to learn vocabulary are same. They stated that the challenge of @englishfess_ Auto-base Twitter account as a vocabulary learning media is the accuracy of the answers from the followers in the reply column. This is because @englishfess_ is an Auto-base which is very similar to a discussion system. So that what is conveyed by followers is not always correct.

“In my opinion, the challenges or disadvantages during using this Auto-base are probably as I said the followers who are in that Auto-base is not entirely experts in English. As for the question answer about the vocabulary or about things related to the English must not be entirely correct, so we have to find out again whether it is true or not” (Follower 1)

“The disadvantage is that it's kind of like a discussion, so it is hard to believe the answers from the followers in the comment column. So making me cross check again whether the answer is right or not. But as long as I've learned it, all the answers are correct, so it's really helpful to learn to add new English vocabulary.” (Follower 2)

“For the disadvantages i think Auto-base @englishfess_ is a place of discussion between one follower and the other, so there are many different answers, so I have to be able to choose which one is right out of the various answers.” (Follower 7)

“The disadvantages during use of the Auto-base are a source of answers from a variety of followers, so I have to check back where the answers are most appropriate”.
(Follower 6)

Another follower mentioned that the challenge she faced was when she wanted to ask something about vocabulary to other followers through menfess, sometimes @englishfess_ limited Auto-base activities during a predetermined time, thus disrupting the vocabulary learning process.

“@englishfess_ sometimes get limit and then this Auto-base always close DM so we can't send menfess there and also sometimes the Autobase isn't active for a few days.”
(Follower 8)

Based on the responses from the participants, it can be concluded that participants experienced similar problems. The challenges or disadvantages of Auto-base @englishfess_ itself are the discussion system which has different answers from existing followers. So the truth of the answer is still in doubt, so followers have to look deeper to search whether the answer provided is correct or not. And another

challenge is the limitations of the account so that followers sometimes cannot send menfess. According to Abi Anandi research (2023) he found that the answers are sometimes less trustworthy because most of the answers are too short and need more explanations. Moreover, the chosen answer is usually chosen based on the popularity of the tweets, such as the number of likes.

➤ **Is this account interesting enough to get your interest to know more about English?**

The next question is to know that is this account interesting enough for followers to get their interest to know more about English. Based on the results of the interviews, all of followers gave positive response to this question. @englishfess_ makes them more interested in knowing more about English. They stated that the content shared by @englishfess_ followers' is very varied and interesting. Then there they can also make new friends to discuss about English, especially English vocabulary.

“Yeah, this account is very interesting. There's a lot of stuff I get from there that's related to English.” (Follower 2)

“Yeah, this account is very interesting, so that's why I followed that account to learn English especially improving my English vocabulary” (Follower 1)

“I think this account is quite interesting, not only makes me curious about English I also get a lot of friends to discuss about English” (Follower 5)

In line with the positive answers from the participants, it shows that @englishfess_ is interesting enough for them to vocabulary mastery and learning English generally. It is because the content shared by the followers' is very varied and can make a new friend. In accordance with the Unesco theory at 2015 which states that twitter is based on the freedom to express something. It means that twitter can be used as a place for students to find ideas or opinions and make a new friend. In addition, Twitter makes it easy for users to access foreign languages by following foreigner accounts that are general in nature which can be used to increase knowledge about vocabulary.

➤ **Is this account friendly enough for a beginner to know about English? Please explain why?**

The next question is to know the information from the participants about is this account friendly enough for a beginner to know about English. Based on the results of the interviews some of the followers stated that this account is very friendly for beginners who want to learn English through this Auto-base account, because the content that followers share through menfess is basic English skills so it's easy to understand and also this account is very easy to use and does not take much energy, so it is not difficult for beginners to use it.

“Yeah, this account is very friendly for beginners because the knowledge of English that is in the account mostly discusses basic skills that are in English and also quite helpful for people who are curious about small things in English especially vocabulary.”(Follower 1)

“I think this account is suitable for beginners because the explanation on the menfess is not difficult and easy to understand.” (Follower 2)

“Yeah, I think it's pretty friendly because this is a social media account so beginners may be able to get used to this account to learn English.” (Follower 9)

Another follower also mentioned that this account is very friendly for beginners to learn English because the followers on the account are very kind and friendly, always explaining what they don't understand in polite way.

“Yes, because the followers of this account are very kind. For example, when I asked something that I don't know even if it's just a person that answer my question, that person gave the explanation for the answer In a very nice way. (Follower 5)

The answers above showed that @englishfess_ is a friendly account for those who want to learn or know more about English, especially for mastering their vocabulary. In accordance with Namira's thesis (2022), said that @englishfess_ account is working excellently for students' vocabulary mastery and friendly enough for those who are new to learning English.

Discussion

This study tried to describe the use of Twitter Auto-base account @englishfess_ as a media for learning English based on followers' perceptions. It was found that followers have positive perceptions about using Auto-base @englishfess_ as a media for learning English. Twitter Auto-base provides opportunities for followers to improve their English skills especially obtained new English vocabularies. When using Twitter, people can acquire slang words and idioms, as well as some of the information that people get on Twitter but do not get in the formal place learning like the school. Twitter can assist students enhance their English knowledge by expanding their vocabulary, learning grammar, and increasing their confidence in using English. In addition to this advantage, the researcher discovered that Twitter can be used to communicate in English. This is due to the fact that Twitter can be used to connect with users from all over the world by utilizing English as the International language.

Furthermore, followers' responses to the questionnaires and interviews also showed that learning English vocabulary with Twitter Auto-base account @englishfess_ is more fun and less stressful. The use of Twitter Application through Auto-base as media was fun and effective. Twitter Auto-base account @englishfess_ is the first English Auto-base account that exists in Indonesia Twitter. This account exists to help those, especially students who want to learn English outside school and in a very fun way. @englishfess_ provides thoughts, opinion, experience, and exchange information about English from one to another. Followers can find an alternative media learning and will reduce the boredom in learning by learning English from this account. Besides that, it is an open account that can be accessed by everyone. This way, followers who want to ask something which they didn't know before can get the answers easily from the other followers of @englishfess_ without being fear to get judged. Furthermore, more than half of the followers believed that acquiring English vocabulary through the Twitter Auto-base account @englishfess_ would boost their confidence in communicating in English. It also motivates them to learn and understand English better. Twitter Auto-base also enables followers to learn on their own. They have the ability to access Twitter anytime and anywhere they choose. They can gain knowledge based on their own motivations and goals. Followers can easily practice their English and feel

more confident by sharing their experiences, thoughts, and opinions on English because they can express themselves without fear of being corrected. This enables them to evaluate how far they have come in their vocabulary mastery.

Another interesting thing is that Twitter Autobase account @englishfess_ provides convenience to followers in the form of ease of use. The followers believed that Twitter Auto-base @englishfess_ is an easy-to-use media for learning English vocabulary. It can be used by anyone. Additionally, there are many menfess that discuss about English especially vocabulary in that account and Followers can search or ask for any English vocabulary that they want to know through the menfess. People often find some new English vocabularies in the information they got from Twitter. It is because Twitter enables their users to read the English text in the form of single word, sentence, or idioms, and find the new meaning of new words.

From the interview, the researcher found out about the reasons why @englishfess_ is recommended for beginners that want to learn vocabulary mastery because it is such a friendly, fun, and attractive learning media, just by doing reading some interesting tweets, interacting with other followers of the account, asking about something that they don't know and getting responded very nicely from the other followers can help them to master vocabulary and that activity is really fun.

Conclusion

Based on the findings, followers have positive perception on using @englishfess_ as the media for vocabulary mastery. Learning English Vocabulary on Twitter (@englishfess_) is fun, stress-free and they can enjoy learning more. They can access it easily and it opens for everyone. @englishfess_ shares content such as opinion, experience, and exchange information about English from one follower of it to another by interacting with one another. So that it can increase their learning motivation and also allows followers to be able to learn independently. Twitter Autobase account @englishfess_ also provides opportunities for followers to get new friends that have same purposes are to improve vocabulary. By interacting with each other in the account, it facilitates them in learning and mastering a new vocabulary. Because, when someone ask, the one who answer the question must be people who are have more knowledge in English than the one who ask it.

The followers also mentioned the challenges they faced while learning English vocabulary on @englishfess_, namely internet network problems and then sometimes the account get limit, it has to be off for a several days. When this happened, the followers of the account couldn't get the English content for the time being. This thing can happen because of the admin want to keep the account safe from suspend. The cause is frequently because of multiple words or topics sent many times to the account. It can caused the account got suspend from Twitter. Another challenges that followers faced while learning vocabulary is they didn't satisfy with the answer which have been given by the other users because they are doubt about the answers so followers sometimes like to check again whether the answers are correct or not. But it makes them to automatically translate it to determine the meaning which is extremely helpful for vocabulary learning. With the massive and varieties contents which are being shared by the followers of the account, it makes the process of mastering the vocabulary more interesting. Although it has weaknesses, Twitter Autobase @englishfess_ is very worthy to be considered as a media for vocabulary mastery.

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